



Chris Mandrell

General Manager/Vice President RATP Dev Citibus
and current TTA Board Member

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Chris Mandrell is the Chief Executive Officer for the Lubbock Public Transportation Company, Citibus. He has been with RATP Dev and Citibus for 13 years, and has served as VP/General Manager since 2018.

Chris is currently a Texas Transit Association (TTA) Board Member. Chris is responsible for the overall management of \$13.5 million public transit system for Lubbock, Texas by providing oversight and direction of financial, human resources, customer service, maintenance, operations, training, and safety and security functions. In his time managing Citibus, Chris has streamlined routes and integrate multiple services lines to increase transit footprint into previously unserved areas of the community while also creating efficiency within existing service areas. He successfully renegotiated existing transit agreement with Texas Tech University to increase contracted service costs by \$5.00 per hour, which translated to a \$325,000 reduction in city subsidy. In 2021, Chris streamlined operational support staffing by consolidating cross-functional dispatch staff into one department, which resulted in an enhanced customer service experience synced directly to service hours and \$100,000 of dispatch salary dollars reallocated into understaffed operator functions. As a direct response to the COVID-19 pandemic, He initiated a transformed service delivery through successful design and implementation of micro-transit service to introduce on-demand service option in Lubbock, optimizing operating staff hours and fulfilling community transit needs. Chris successfully lobbied for \$1.75 million in FTA grant monies earmarked for low-to-no emission vehicles; partnered with leading zero-emission transit vehicle manufacturer, Proterra, to design and ultimately deploy new vehicles into existing fleet in 2019. Lastly, Chris optimized fleet through \$2.5 million grant award and subsequent deployment of six vehicles in 2019.

I am running for a seat on the Board on the Texas Transit Association for one reason—I want to ensure reliable transportation for all Texas Transit companies. I am committed to the infrastructure improvements necessary to reduce carbon pollutants and streamline access to public transportation.

Therefore, I'm asking for your vote—thank you for your consideration.

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